



+ Play Centre Staff - Full time and Part time considered

£11.50 per hour + performance-based annual bonus

We are looking for part-time staff to help run our play centre café, manage bookings, and ensure that our visitors feel welcomed and cared for. In this role, you'll be responsible for preparing food and beverages, maintaining a clean and inviting environment, and providing excellent customer service.

+ Essential Job Functions

Your responsibilities will include:

- **Food & Beverage Preparation:** Prepare and serve coffee, sandwiches, and other café items with care and attention to detail.
- **Customer Service:** Greet families as they arrive, assist with check-ins, and ensure they have everything they need for a great visit.
- **Booking Management:** Take bookings over the phone and in-person, manage reservations, and handle any changes or inquiries.
- **Maintain Cleanliness:** Keep the café, play areas, and restrooms clean and tidy, ensuring a safe and pleasant environment for everyone.
- **Assist with Events:** Help set up and support special events, parties, and themed activities.
- **Stock Management:** Monitor inventory levels for food, beverages, and supplies, and report when restocking is needed.

+ Requirements

- **Customer Service Skills:** Friendly, approachable, and able to communicate effectively with both children and parents.
- **Team Player:** Ability to work well within a team and support colleagues as needed.
- **Flexibility:** Willingness to work flexible hours, including weekends and holidays.
- **Attention to Detail:** Ability to prepare food and beverages to a high standard while maintaining a clean work environment.
- **Experience:** Previous experience in a café, hospitality, or customer service role is a plus but not required.
- **Physical Stamina:** Able to be on your feet for extended periods and handle the physical demands of the job.

+ Compensation and Benefits

- **Flexible Hours:** Work around your schedule with a variety of shifts available.
- **Fun Work Environment:** Be part of a lively and enjoyable workplace where customer service is key.
- **Training Provided:** Gain experience and skills in food service, hospitality, and customer relations.
- **Discounts:** Enjoy employee discounts on food, beverages, and play sessions.

+ How to apply

If you're excited about the opportunity to work in a dynamic, inclusive and friendly environment, we'd love to hear from you! Please send your CV and a brief cover letter to arianne@weeunsworld.com.